2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

 The College has the mechanism for analyzing feedback from different stakeholders on overall institutional performance. A feedback from the students is obtained through feedback forms containing questionnaire on various aspects i,e. curriculum, sports, facilities in the department, involvement of teachers etc. The feedbacks and suggestions received are placed before the Principal as well as management for corrective measures from time to time. The student issues facilitating the student's responses are resolved promptly.

 Student: A questionnaire is prepared to obtain feedback from students to find out the status of the college. Students are answering the following questions:

Teaching Staff Questions

1. Punctuality - Starts & closes the session on time (Regularly)
2. Subject knowledge - In depth and sound knowledge of subject
3. Communication - Clarity, Delivery, Interesting, Interactive (Participative)
4. Session Preparedness - (how well prepared for Lecture / session)
5. Eager to teach - Ability and Readiness to answer questions
6. The teachers encourage participation and discussion in class
7. The teachers are available and accessible in the Department after lecture timings
8. The evaluation process is fair and unbiased
9. The teachers guide the students for overall personality development of the students
10. Class Control

Infrastructure Questions

1. Maintenance
2. Open Area Cleanliness
3. Class Rooms Cleanliness
4. Toilets Cleanliness
5. Security Behavior
6. Class Room Furniture

Laboratory Questions

1. Facility

Registrar OS Office Questions

1 Student Section Response
2 Response to communication
3 Front Desk Response

Facilities Questions

1. Transport Punctuality
2. Books availability in Library
3. Canteen Food Quality
4. Canteen Cleanliness
5. Drinking water Availability
6. Computer Lab facility
7. Library Facility
8. New Books Availability in Library

Security Question

1. Behavior

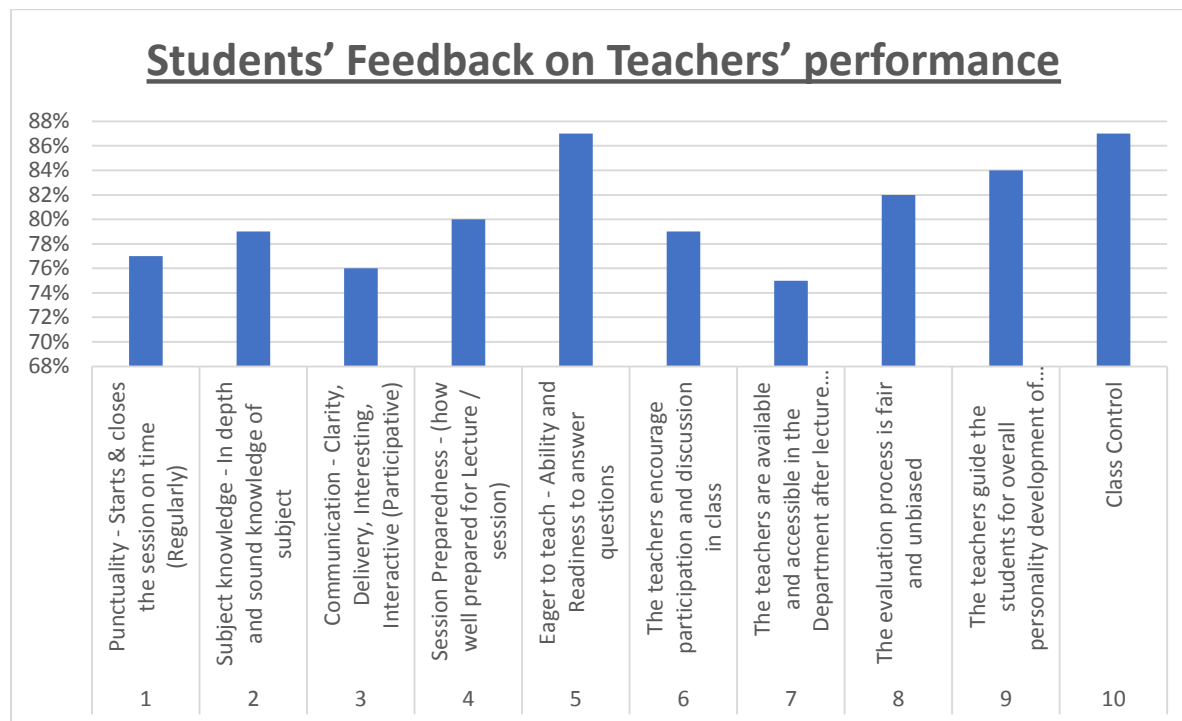## Students are giving responses by rating the questions as:-

1. Poor

2. Average

3. Good

4. Very Good

5. Outstanding

Cumulative Report:

Students' Feedback on Teachers' performance

Sr.No.	Aspects	Percentage
1	Punctuality - Starts & closes the session on time (Regularly)	77%
2	Subject knowledge - In depth and sound knowledge of subject	79%
3	Communication - Clarity, Delivery, Interesting, Interactive (Participative)	76%
4	Session Preparedness - (how well prepared for Lecture / session)	80%
5	Eager to teach - Ability and Readiness to answer questions	87%
6	The teachers encourage participation and discussion in class	79%
7	The teachers are available and accessible in the Department after lecture timings	75%

| 8	The evaluation process is fair and unbiased	82%
9	The teachers guide the students for overall personality development of the students	84%
10	Class Control	87%

Students' Feedback on Teachers' performance

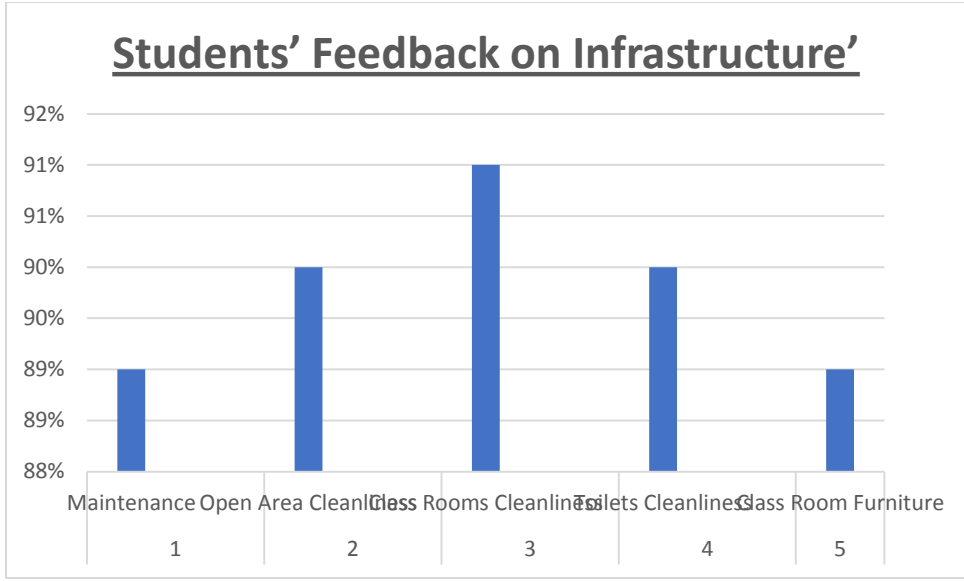|	Percentage
Punctuality - Starts & closes the session on time (Regularly)	77%
Subject knowledge - In depth and sound knowledge of subject	79%
Communication - Clarity, Delivery, Interesting, Interactive (Participative)	76%
Session Preparedness - (how well prepared for Lecture / session)	80%
Eager to teach - Ability and Readiness to answer questions	87%
The teachers encourage participation and discussion in class	79%
The teachers are available and accessible in the Department after lecture...	75%
The evaluation process is fair and unbiased	82%
The teachers guide the students for overall personality development of...	84%
Class Control	87%

Feedback on facilities provided to students

Sr.No.	Aspects	Percentage
1	Laboratory Facility	83%
2	Transport Punctuality	83%
3	Books availability in Library	84%
4	Canteen Food Quality	80%
5	Canteen Cleanliness	83%
6	Drinking water Availability	82%
7	Computer Lab facility	80%
8	Library Facility	84%
9	New Books Availability in Library	84%
10	Security behaviour	83%

Feedback on facilities provided to students

	Laboratory Facility	Transport Punctuality	Books availability in Library	Canteen Food Quality	Canteen Cleanliness	Drinking water Availability	Computer Lab facility	Library Facility	New Books Availability in Library	Security behaviour
	1	2	3	4	5	6	7	8	9	10
%	83%	83%	84%	80%	83%	82%	80%	84%	84%	83%
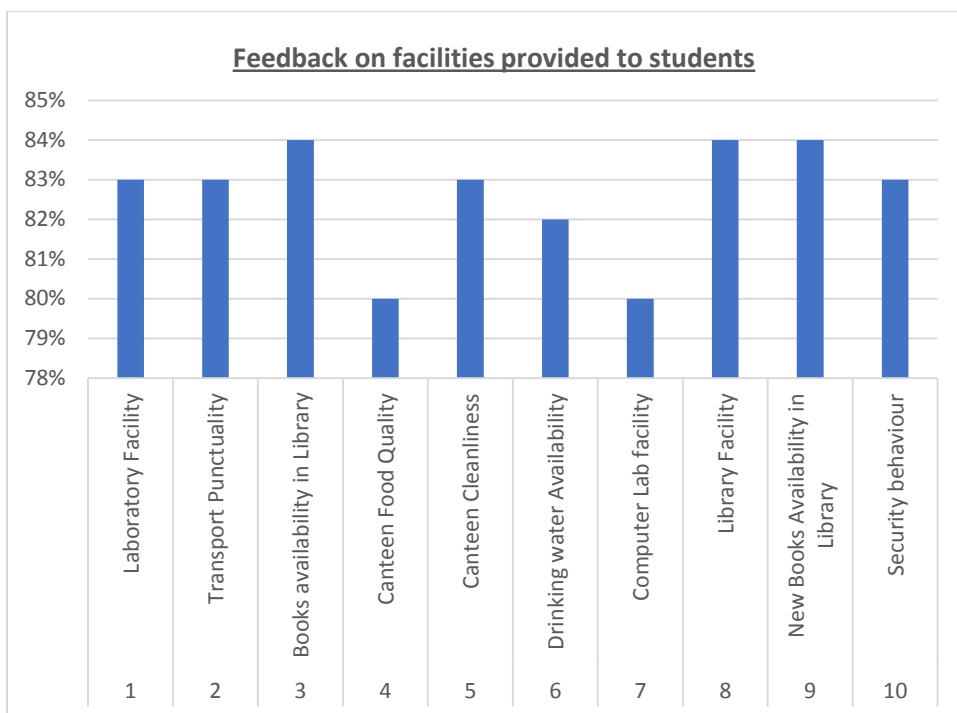
Students' Feedback on Infrastructure'

Sr.No.	Aspects	Percentage
1	Maintenance	89%
2	Open Area Cleanliness	90%
3	Class Rooms Cleanliness	91%
4	Toilets Cleanliness	90%
5	Class Room Furniture	89%

Students' Feedback on Infrastructure'

Students' Feedback on Registrar OS Office Questions'

Sr.No.	Aspects	Percentage
1	Student Section Response	82%
2	Response to communication	81%
3	Front Desk Response	80%

Students' Feedback on Registrar OS Office Questions'